

Student Satisfaction Survey, 2020-21

As per the requirements stipulated by the certifying authority, the institution conducts annual student satisfaction survey through online confidential forms about syllabus delivery, student amenities, effectiveness of the programmes etc. The survey was conducted with a twenty point questionnaire covering all pertinent areas as per NAAC guideline . Apart from factors including promptness, effective teaching learning methods, mentoring, evaluation, outcome, extra curricular activities, the adaptability into ICT/ hybrid learning methods etc. were queried on. The survey vouchsafed the anonymity of the participants to ensure honest feedback and data collection. The survey showed a higher rate of student satisfaction in teaching, student-teacher relationship, extracurricular activities, ICT enabling etc. while student support and progression showed more scope for improvement. The survey report for each staff was collated and they were informed of the rectifications needed. The institution is confident that the student satisfaction survey will inspire the staff to further improve their services and which will assure better outcome in the coming years.